Missouri Department of MENTAL HEALTH

Dashboard

September 2024

Serving, empowering, and supporting Missourians to live their best lives.

Missouri Department of MENTAL HEALTH

Mission	Serving, empowering, and supporting Missourians to live their best lives.			
Themes	**Capacity and Infrastructure**	**Children's Services and Supports**	**Quality Outcomes**	**Workforce**
Initiatives	Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion Increase jail-based competency restoration services Continue planning and development for new behavioral health hospital in Kansas City Expand number of Behavioral Health Crisis Centers (BHCC)	Develop a range of services designed to improve parent-child relationships and early childhood mental wellness Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis	Continue implementation of the Developmental Disabilities Health Home Develop streamlined access to autism project resources through the Family Flexible Assistance Program Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS) Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders	Expand Direct Support Professional Apprenticeship Expand recruitment partnerships with secondary and higher education programs Design and implement targeted compensation adjustments Standardize HR business practices across DMH to create consistent processes Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma
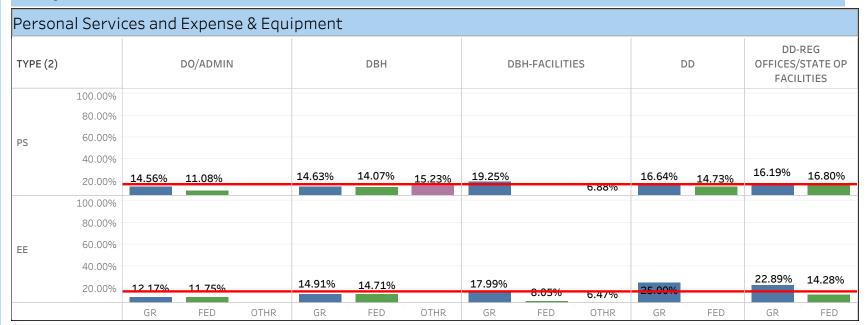
FY 25 Priorities

July 2024

Expenditures by Division as of September 8, 2024
*For Budget Year FY25

Personal Services and Expense & Equipment

TYPE (2)	DO/ADMIN	DBH	DBH-FACILITIES	DD	DD-REG OFFICES/STATE OP FACILITIES

PS
- DO/ADMIN: GR 14.56%, FED 11.08%
- DBH: GR 14.63%, FED 14.07%, OTHR 15.23%
- DBH-FACILITIES: GR 19.25%, FED 6.88%
- DD: GR 16.64%, FED 14.73%
- DD-REG OFFICES/STATE OP FACILITIES: GR 16.19%, FED 16.80%

EE
- DO/ADMIN: GR 12.17%, FED 11.75%
- DBH: GR 14.91%, FED 14.71%
- DBH-FACILITIES: GR 17.99%, FED 8.05%, OTHR 6.47%
- DD: GR 25.00%
- DD-REG OFFICES/STATE OP FACILITIES: GR 22.89%, FED 14.28%

Program Expenditures

TYPE (2)	DO/ADMIN	DBH	DD

PD
- DO/ADMIN: GR 2.56%, FED 0.14%, OTHR 1.48%
- DBH: GR 14.78%, FED 13.09%, OTHR 8.72%
- DD: GR 20.26%, FED 17.22%, OTHR 5.27%

ARPA Project Tracking

Percent of ARPA Projects Complete

Name of Project

Project	Percent
Amethyst Place Capital Improvements	100.00%
Adult Day Care for IDD	0.00%
Inpatient Children's Acute Psychiatric Hospital	80.00%
Residential Alternatives	87.85%
Behavioral Health Crisis Centers	88.62%
Electronic Health Records System	60.56%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Betty Jean Kerr People's Health Center Repair and Renovation	99.50%
FQHC/CCBHO/CMHC Capital Improvements	86.11%
Bed Registry System	100.00%
Cooper House in St. Louis	80.00%
TimeClock Plus (TCP) System for State Operated Facilities	54.17%
DBH Group Home and Cottage ADA Compliance Transformation	50.61%

Percent of ARPA Project Expenditures Paid

ARPA Project Name

Project	Percent
Adult Day Care for IDD	0.00%
Inpatient Children's Acute Psychiatric Hospital	0.00%
Residential Alternatives	51.39%
Behavioral Health Crisis Centers	65.85%
Electronic Health Records System	24.43%
Recovery Lighthouse, Inc Repair and and Renovation	100.00%
Betty Jean Kerr People's Health Center Repair and Renovation	97.85%
FQHC/CCBHO/CMHC Capital Improvements	44.42%
Bed Registry System	100.00%
Cooper House in St. Louis	0.00%
TimeClock Plus (TCP) System for State Operated Facilities	100.00%
DBH Group Home and Cottage ADA Compliance Transformation	1.22%

Budget Expended

ARPA Projects & Expenditures

Mo Careers Applicant Data Tracker

985 — March 2023
1,654
1,414 — May 2023
1,267
1,527 — July 2023
1,546
1,268 — September 2023
1,184
1,273 — November 2023
1,102
1,609 — January 2024
1,549
1,622 — March 2024
1,603
1,685 — May 2024
1,578
1,863 — July 2024
1,552

Average Business Days to Fill Position Last 6 Months

*Goal less than 30 business days

Regional Office or Group

Regional Office or Group	Avg. Business Days to Fill
Central Missouri Regional Office	30.00
Kansas City Regional Office	29.25
Sikeston Regional Office	19.25
St Louis Regional Office	73.09
Assessment Team	34.00
Multi Tiered System of Supports	48.00
Springfield Regional Office	18.00

Month of Offer Made

Count of Positions Filled:
Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024
2	3	4	6	8	8

Avg. Business Days to Fill:
Mar 2024	Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024
13.00	26.00	28.75	31.67	36.25	82.88

30.00

New Hires and Terminations

*This graph reflects New Hires and Terms processed for those in full-time, part-time, and hourly status

Date	New Hire	Termination
August 2023	391	255
	370	187
October 2023	276	185
	320	167
December 2023	225	228
	303	197
February 2024	272	192
	252	257
April 2024	249	192
	273	223
June 2024	297	210
	230	179
August 2024	205	168

■ New Hire ■ Termination

New Hires and Terms per Status

	Full-Time Termination	Full-Time New Hire	Part-Time Termination	Part-Time New Hire
Aug 2023	186	238	69	153
Sep 2023	148	236	39	134
Oct 2023	150	160	35	116
Nov 2023	135	216	32	104
Dec 2023	141	160	84	68
Jan 2024	151	205	46	98
Feb 2024	154	205	38	67
Mar 2024	155	172	97	85
Apr 2024	149	173	43	76
May 2024	150	172	73	101
Jun 2024	148	218	62	79
Jul 2024	130	170	49	60
Aug 2024	121	158	47	47

New Hires and Terms by Location Last 6 Months

*This graph reflects full-time, part-time, and hourly status

	DBH State Operatd Programs	DD State Operated Programs	DD Regional Offices	Central Office
New Hire	794	406	28	26
Termination	635	281	39	17

Years of Service with the State

Years of Service with State
- 0 - 5
- 6 - 10
- 11 - 15
- 16 - 20
- 21 - 25
- 26 - 30
- 30+
- 52

Pie chart values:
- 0 - 5: 45.99%
- 6 - 10: 18.09%
- 11 - 15: 11.55%
- 16 - 20: 9.97%
- 21 - 25: 7.29%
- 26 - 30: 4.59%
- 52: 0.02%

Turnover Time for 2024
(measured in days)

	0-90 days	91-180 days	181-270 days	271-360 days	361+ days
Total	330	171	115	88	295
Dismissal	102	63			
Resigned State	177	65			84
Other Termination					144

Legend:
- Dismissal
- Resigned Agency
- Retire
- Other Termination
- Resigned State

Dismissals by Location for 2024

Location	Number of Dismissals
BEL	31
CBM	9
DDTC	27
FSH	107
FTC	59
HAW	8
HIG	47
NWCS	35
NWM	19
SEMORS	26
SMMHC	14
SWCS	16

Engage Surveys

Measure	FY 2022 Q3	FY 2023 Q1	FY 2023 Q3	FY 2024 Q1	FY 2024 Q3
Evaluation Completion Rate	95.9	97.5	97.9	97	92.5
Upward Feedback	35.6	35.2	36.1	32.4	33.9

% Completed Engage Evaluations by Location: March 2024

Central Office	DD Regional Office					DD State Operated						DBH State Operated					
CO	CMRO	KCRO	SiRO	SLRO	SpRO	BHC	DDTC	HHC	NWCS	SEMORS	SWCS	CBM	FSH	FTC	HCH	NWMPRC	SEMMHC
94%	100%	99%	100%	97%	95%	100%	91%	99%	91%	93%	98%	93%	93%	85%	96%	98%	86%

Assignment Map - Last 12 Months

AssignedRegion
- C
- E
- W

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Completed Investigations and SRIs

SRI   Inv

	2023												2024						
	Q2			Q3			Q4			Q1			Q2			Q3		
	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep

Inv values: 50, 35, 36, 37, 39, 38, 37, 42, 44, 45, 41, 40, 41, 46, 32, 50, 38, 10
SRI values: 2, 2, 2, 2, 3, 3, 2, 1, 2, 4, 4, 3, -, 4, 2, 1, 1, -

Completed Investigations and SRIs by Division

DBH   DD

	2023												2024						
	Q2			Q3			Q4			Q1			Q2			Q3		
	Apr	M..	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	M..	Jun	Jul	Aug	Sep

DBH values: 6, 7, 5, 7, 5, 6, -, 8, 6, 8, 7, 11, -, -, -, -, 10, -
DD values: 46, 30, 33, 32, 37, 35, 34, 35, 40, 41, 38, 32, 37, 47, 30, 50, 29, 10

Avg Days Assigned to Final or Preliminary Report (non-ICF) Last Month

DBH	August 2024	26.8 Days - 10 Cases
DD	August 2024	28.5 Days - 29 Cases
Grand Total		28.1 Days - 39 Cases

0   5   10   15   20   25

Number of Certification Surveys

Count of Surveys

	March 2024	April 2024	May 2024	June 2024	July 2024	August 2024
Total	10	13	19	11	14	13
Yes	5 / 50.00%	6 / 46.15%	13 / 68.42%	5 / 45.45%	7 / 50.00%	6 / 46.15%
No	5 / 50.00%	7 / 53.85%	6 / 31.58%	6 / 54.55%	7 / 50.00%	7 / 53.85%

Is there a plan of correction required?
■ Yes   ■ No

Number of Licensure Surveys

Count of Surveys

	March 2024	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024
Total	17	15	20	11	19	17	2
Yes	14 / 82.35%	10 / 66.67%	11 / 55.00%	6 / 54.55%	7 / 36.84%	8 / 47.06%	2 / 100.00%
No	3	5 / 33.33%	9 / 45.00%	5 / 45.45%	12 / 63.16%	9 / 52.94%	

Is there a plan of correction required?
■ Yes   ■ No

Certification Deficiency Categories
Previous 3 Months
*a survey can have more than one deficiency area

Category	Count
Background Screenings	8
Environment/Safety	5
Health	10
Individual's Rights	8
Personnel Training	5
Policies and Procedures	1

Licensure Deficiency Categories
Previous 3 Months
*a survey can have more than one deficiency area

Category	Count
Background Screenings	11
Environment/Safety	1
Health	11
Individual's Rights	6
Personnel Training	11
Policies and Procedures	6

Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES
DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Requesting Waiver Services

Eligibility Group	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024
In-Home UR Score 0 to 11	117	87	112	100	195	274
In-Home UR Score 12	1	1	1	1		
Residential UR Score 12	4	4	4	4	2	2
Grand Total	122	92	117	105	197	276

People Served by Waiver

Waiver Type	April 2024	May 2024	June 2024	July 2024	August 2024	September 2024
Community	6,598	6,621	6,644	6,684	6,662	6,639
Comprehensive	8,953	8,944	8,945	8,988	8,976	8,947
Lopez	321	323	322	321	318	315
Partnership	1,297	1,302	1,286	1,253	1,246	1,233
Grand Total	17,169	17,190	17,197	17,246	17,202	17,134

Expenditures by Waiver

		FY 2024 Q1	FY 2024 Q2	FY 2024 Q3	FY 2024 Q4	FY 2025 Q1
Community	Average Expenditures Per Person	$12,314	$13,948	$11,385	$13,260	$9,900
	Total Paid	$66.08M	$78.41M	$65.30M	$79.96M	$59.97M
Comprehensive	Average Expenditures Per Person	$44,633	$57,875	$48,409	$53,193	$42,998
	Total Paid	$382.46M	$501.26M	$418.98M	$464.58M	$372.49M
MOCDD	Average Expenditures Per Person	$6,790	$6,815	$6,001	$6,932	$4,779
	Total Paid	$1.93M	$1.90M	$1.64M	$1.91M	$1.31M
Partnership	Average Expenditures Per Person	$1,740	$1,819	$1,414	$1,476	$1,356
	Total Paid	$2.29M	$2.18M	$1.49M	$1.49M	$1.24M

Waiver Expenditures Over Time

FY 2024 Quarter 1	FY 2024 Quarter 2	FY 2024 Quarter 3	FY 2024 Quarter 4
$452.76M	$583.75M	$487.42M	$547.94M

Expenditures as of 9/6/2024 10:17:52 AM

FY: Fiscal Year starts at July 1

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Independence/ Self-Sufficiency

Universal Design and Assistive Technology
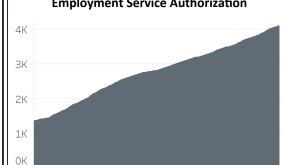
August 2024
% of Individuals with a Waiver authorized for Assistive Technology or Remote Supports

- ☐ less than 10
- ☐ None
- ☐ 1% - 10%
- ☐ 11% - 29%

Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021

Consultations, Technical Assistances, and Trainings

Program Type	Jun 24	Jul 24	Aug 24	Sep 24
Assitve Technology	13	24	21	2
Environmental Accessibilit..	42	41	34	4
Remote Supports	7	1	1	
Specialized Medical Equip..	10	1	1	1
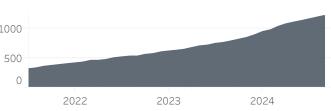
Employment Services

Cumulative Number of Consumers with an Employment Service Authorization
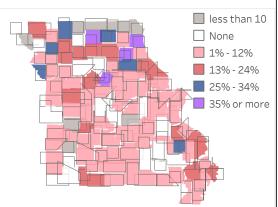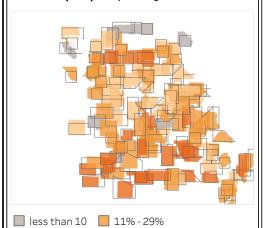
August 2024
% of Individuals ages 14-64 with open Waiver EOC authorized for employment services

- ☐ less than 10
- ☐ None
- ☐ 1% - 12%
- ☐ 13% - 24%
- ☐ 25% - 34%
- ☐ 35% or more

Self Directed Services
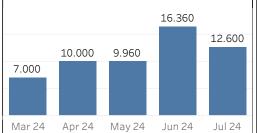
August 2024
Individuals using Self-Directed Services (SDS) Best practice goal is 23%

- ☐ less than 10
- ☐ None
- ☐ 1% - 10%
- ☐ 11% - 29%
- ☐ 30% or more

Average Days to Process New Referral

Mar 24	Apr 24	May 24	Jun 24	Jul 24
7.000	10.000	9.960	16.360	12.600

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Timely Annual Budgets by Region

	June 2024	July 2024	August 2024
Albany	76.56%	79.17%	89.83%
Central Missouri	76.42%	71.20%	86.63%
Hannibal	69.62%	61.54%	38.46%	88.14%
Joplin	78.36%	66.21%	33.79%	85.93%
Kansas City	57.37%	42.63%	50.63%	49.37%	67.36%	32.64%
Kirksville	80.00%	82.35%	90.91%
Poplar Bluff	97.62%	50.44%	49.56%	93.59%
Rolla	88.96%	76.00%	87.12%
Sikeston	74.49%	68.85%	64.22%	35.78%
Springfield	80.70%	46.58%	53.42%	71.49%
St Louis	52.46%	47.54%	44.39%	55.61%	63.24%	36.76%

🟧 OnTime   ⬛ Late

StationMD Usage
Info on StationMD: dmh.mo.gov/dev-disabilities/stationMD

- 181.0, 76.0, 426.0 (# Consults)
- 160.0, 76.0, 333.0 (# Individuals)
- 44.0, 27.0, 52.0 (# Providers)

Apr 24 — May 24 — Jun 24

⬛ # Consults   🟧 # Individuals   ⬜ # Providers

StationMD Consults that Deflected Emergency Care

- Apr 24: 91.16%, Treat in Place 165, Recommend Higher Level of Care 16
- May 24: 90.79%, Treat in Place 69, Recommend Higher Level of Care 7
- Jun 24: 93.90%, Treat in Place 400, Recommend Higher Level of Care 26

🟥 Recommend Higher Level of Care   🟩 Treat in Place

DEVELOPMENTAL DISABILITIES *Missouri Department of Mental Health*
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level

Risk Factor: High Risk | At Risk | No Known Risk

Were Due Process Elements in Place?

No | Yes

Number of Open Residential Consumer Referrals

789

How many people were in need of a new residential provider over time?

Length of Time Open on Consumer Referral Database

Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	25.00	2.00	27.00
%Service Providers	4.01%	-	4.01%
%TCM	-	2.86%	2.86%
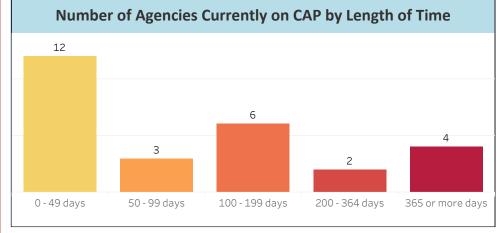
Provider Corrective Action Plans Ended Previous Month
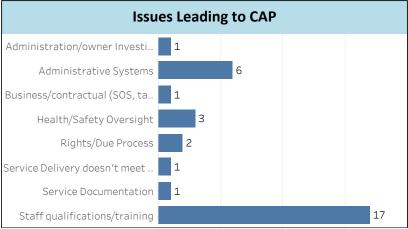
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Provider Corrective Action Plans Implemented Previous Month

12

Map of Providers Currently on a Corrective Action Plan

© 2024 Mapbox © OpenStreetMap

Number of Agencies Currently on CAP by Length of Time

0 - 49 days	50 - 99 days	100 - 199 days	200 - 364 days	365 or more days
12	3	6	2	4

Issues Leading to CAP

Issue	Count
Administration/owner Investi..	1
Administrative Systems	6
Business/contractual (SOS, ta..	1
Health/Safety Oversight	3
Rights/Due Process	2
Service Delivery doesn't meet ..	1
Service Documentation	1
Staff qualifications/training	17

MOQO: Daily Life & Employment
NCI IPS Data on Decision-Making

Choice is closely related to quality-of-life (Savage & Bowers, 2022). This includes life decisions, like choosing where to live or work, and everyday choices, like choosing one's own schedule. Therefore, it is important to monitor data on choice to make sure that the Division is doing what it can to support the decisions of people receiving services. The **NCI-IDD In-Person Survey (IPS)** is one source for data on choice. This is a survey of adults who receive at least one Division service.

Sometimes, survey questions about a given topic will be combined into a scale. A scale allows for a bigger concept (like choice) to be measured. The charts below compare data on the NCI-IDD IPS **Everyday Choices Scale** and the **Life Decisions Scale** from the last 3 fiscal years. The questions included in each scale is also given.
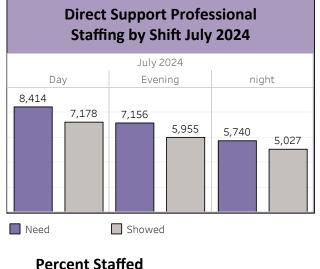
Everyday Choices Scale

	2021		2022		2023	
	MO	NCI	MO	NCI	MO	NCI
	93%	90%	94%	91%	95%	89%

The **Everyday Choices Scale** includes choice of daily schedule, how to spend money, and free time activities.

Life Decisions Scale

	2021		2022		2023	
	MO	NCI	MO	NCI	MO	NCI
	72%	64%	74%	59%	71%	58%

The **Life Decisions Scale** includes choice of residence, work, day activity, staff, and roommates.

On the NCI-IDD IPS, the choice scale scores are calculated by adding and averaging Choice questions.

Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES
DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce
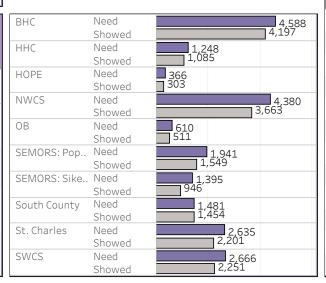
Count of Consumers by Program: September 2024

Grand Total	417
Bellefontaine Habilitation Center	85
Higginsville Habilitation Center	43
Northwest Community Services	114
Southeast Missouri Residential Services	65
Southwest Community Services	37
St Louis Developmental Disabilities Treatment Center	73

Direct Support Professional Absenteeism Reasons

	Apr 2024	May 2024	Jun 2024
# of Staff Holdovers (volunteer/manda..	2,919	2,436	3,690
Call-ins (unexpected)	1,253	1,409	1,600
No Call/ No Show	186	143	201
Pre-Approve Leave (ie. FMLA, vacation, etc.)	1,828	1,648	2,004

Direct Support Professional Staffing by Shift July 2024

July 2024

	Day	Evening	night
Need	8,414	7,156	5,740
Showed	7,178	5,955	5,027

■ Need ■ Showed

Percent Staffed

		Need	Showed
BHC	Need / Showed	4,588	4,197
HHC	Need / Showed	1,248	1,085
HOPE	Need / Showed	366	303
NWCS	Need / Showed	4,380	3,663
OB	Need / Showed	610	511
SEMORS: Pop..	Need / Showed	1,941	1,549
SEMORS: Sike..	Need / Showed	1,395	946
South County	Need / Showed	1,481	1,454
St. Charles	Need / Showed	2,635	2,201
SWCS	Need / Showed	2,666	2,251

Direct Support Professional Filled Position Changes

	Apr 2024	May 2024	Jun 2024	Jul 2024
Employees Started	50	47	72	65
Employment Ended	52	28	58	31
Net Employee Change	-2	19	14	34

	July 2024		
	Employees Started	Employment Ended	Net Employee Change
Null	8	2	6.00
HHC	13	11	2.00
HOPE	1	2	-1.00
NWCS - Higgi..	11	3	8.00
NWCS - Mars..	4	1	3.00
NWCS - Rayt..	0	0	0.00
OB	1	1	0.00
SEMORS: Sik..	4	2	2.00
SEMORS:Pop..	8	1	7.00
South County	7	5	2.00
St. Charles	5	1	4.00
SWCS	3	2	1.00

Persons Presenting to a Behavioral Health Crisis Center (BHCC)

Admitted: 3,434 · 3,138 · 3,262 · 3,215 · 2,919 · 2,814 · 2,916 · 2,888 · 3,222 · 3,563 · 3,263 · 3,542

Not Admitted: 221 · 215 · 225 · 122 · 152 · 537 · 430 · 367 · 424 · 472 · 466 · 569

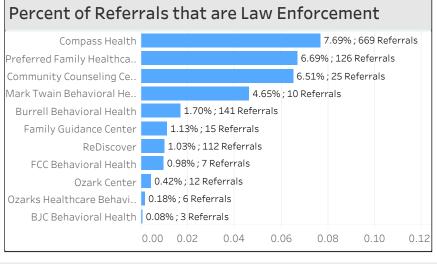(Aug-23 to Jun-24)
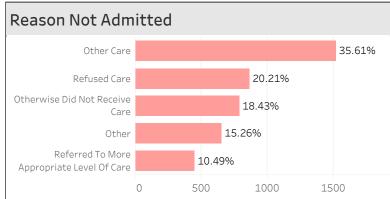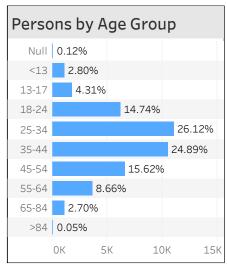
For those presenting at a BHCC:

90.09% were admitted
9.91% were not admitted

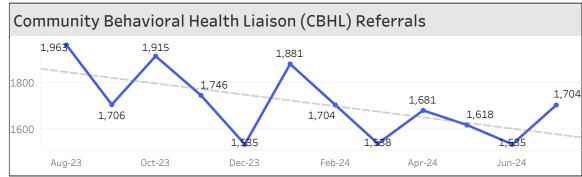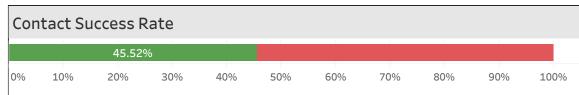**61.60%** sought help for Mental Health
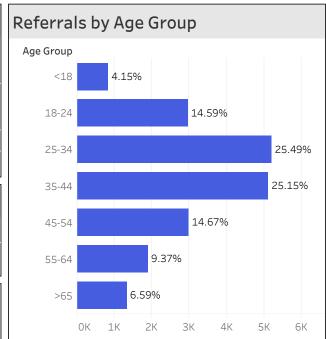**17.88%** sought help for Substance Use

Reason Not Admitted

Other Care	35.61%
Refused Care	20.21%
Otherwise Did Not Receive Care	18.43%
Other	15.26%
Referred To More Appropriate Level Of Care	10.49%

Persons by Age Group

Null	0.12%
<13	2.80%
13-17	4.31%
18-24	14.74%
25-34	26.12%
35-44	24.89%
45-54	15.62%
55-64	8.66%
65-84	2.70%
>84	0.05%

Percent of Referrals that are Law Enforcement

Compass Health	7.69% ; 669 Referrals
Preferred Family Healthca..	6.69% ; 126 Referrals
Community Counseling Ce..	6.51% ; 25 Referrals
Mark Twain Behavioral He..	4.65% ; 10 Referrals
Burrell Behavioral Health	1.70% ; 141 Referrals
Family Guidance Center	1.13% ; 15 Referrals
ReDiscover	1.03% ; 112 Referrals
FCC Behavioral Health	0.98% ; 7 Referrals
Ozark Center	0.42% ; 12 Referrals
Ozarks Healthcare Behavi..	0.18% ; 6 Referrals
BJC Behavioral Health	0.08% ; 3 Referrals

Average Time Spent by Law Enforcement

Family Guidance Center	21.00 minutes
Ozark Center	16.00 minutes
FCC Behavioral Health	11.50 minutes
ReDiscover	10.76 minutes
Community Counseling Ce..	10.27 minutes
Mark Twain Behavioral He..	8.11 minutes
Ozarks Healthcare Behavi..	6.67 minutes
Preferred Family Healthc..	6.63 minutes
Burrell Behavioral Health	5.22 minutes
Compass Health	5.19 minutes
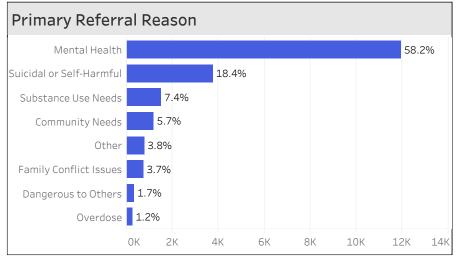
Community Behavioral Health Liaison (CBHL) Referrals

1,963
1,915
1,881
1,800
1,746
1,706
1,704
1,681
1,618
1,600
1,535
1,538
1,535
1,704

Aug-23 Oct-23 Dec-23 Feb-24 Apr-24 Jun-24

Contact Success Rate

45.52%

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Successful Contacts	Contacts with IDD Diagnosis
9,344	403

Referrals by Age Group

Age Group

<18	4.15%
18-24	14.59%
25-34	25.49%
35-44	25.15%
45-54	14.67%
55-64	9.37%
>65	6.59%

0K 1K 2K 3K 4K 5K 6K

Primary Referral Reason

Mental Health	58.2%
Suicidal or Self-Harmful	18.4%
Substance Use Needs	7.4%
Community Needs	5.7%
Other	3.8%
Family Conflict Issues	3.7%
Dangerous to Others	1.7%
Overdose	1.2%

0K 2K 4K 6K 8K 10K 12K 14K

Outcome of Referrals

Outpatient Mental Health	45.63%
Currently In Service - Follow Up with Care Team	29.14%
Other	14.67%
Outpatient Substance Use	11.86%
Refused Services	11.12%
No Referral Made - In Custody	6.90%
Inpatient Mental Health	6.74%
BHCC	1.64%
Withdrawal Management	0.64%

0K 2K 4K 6K 8K

Youth Behavioral Health Liaison Referrals by Month

291, 413, 427, 411, 323, 298, 482, 401, 246, 202, 150, 129

YBHL Referrals by Age

- 18 - 24 (Transition Aged Youth): 7.8%
- <18 (Youth): 91.1%
- Other: 1.1%

YBHL Contact Success Rate

43.18%
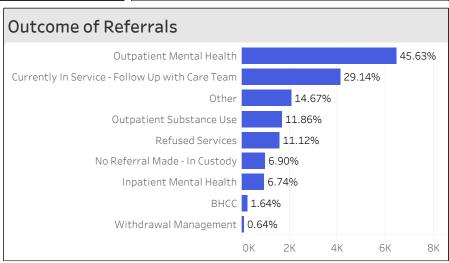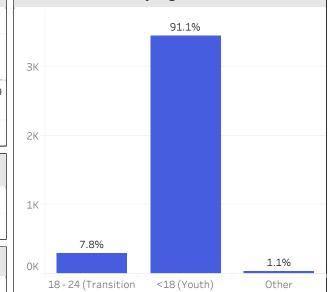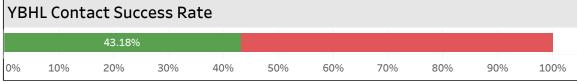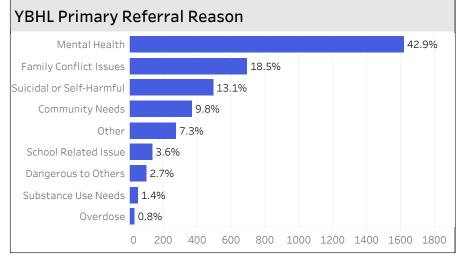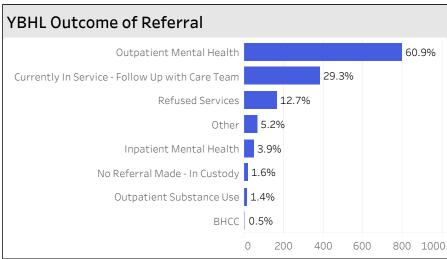
YBHL Successful Contacts
1,629

YBHL Contacts with IDD Diagnosis
111

YBHL Primary Referral Reason

- Mental Health: 42.9%
- Family Conflict Issues: 18.5%
- Suicidal or Self-Harmful: 13.1%
- Community Needs: 9.8%
- Other: 7.3%
- School Related Issue: 3.6%
- Dangerous to Others: 2.7%
- Substance Use Needs: 1.4%
- Overdose: 0.8%

YBHL Outcome of Referral

- Outpatient Mental Health: 60.9%
- Currently In Service - Follow Up with Care Team: 29.3%
- Refused Services: 12.7%
- Other: 5.2%
- Inpatient Mental Health: 3.9%
- No Referral Made - In Custody: 1.6%
- Outpatient Substance Use: 1.4%
- BHCC: 0.5%

Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
69,110

83.21%
State Rate

State Expected Completed
83,054

Top 3 Providers

100.00% BHG XLIII   100.00% BHG XXIX   100.00% BHG XXVIII

Provider	Completed	Expected	Rate
BHG XLIII	180	180	100.00%
BHG XXIX	121	121	100.00%
BHG XXVIII	59	59	100.00%
DRD	768	768	100.00%
Family Self Help	564	564	100.00%
VCPHCS XV	200	200	100.00%
CLS	2,109	2,112	99.86%
Westend Clinic	694	695	99.86%
SEMOBH	5,921	5,947	99.56%
Queen of Peace	2,904	2,950	98.44%
Compass	22,197	22,553	98.42%

Bottom 3 Providers

32.31% HCBC   4.05% Metro Treatment   0.00% Burrell

Provider	Completed	Expected	Rate
Preferred	16,992	17,511	97.04%
ReDiscover	3,229	3,382	95.48%
ARCA	2,968	3,734	79.49%
FCC	3,343	4,822	69.33%
Gibson	2,319	3,383	68.55%
FGC	389	582	66.84%
CMHC	153	243	62.96%
Gateway	1,059	2,385	44.40%
Salvation Army	354	929	38.11%
HCBC	2,574	7,967	32.31%
Metro Treatment	13	321	4.05%
Burrell	0	1,646	0.00%

■ 0% - 65%: Non-Compliant ■ 65% - 80%: Near Compliant ■ 80%+: Compliant

Data for report begins on July 1, 2023, and ends on June 30, 2024. Prepared on September 9, 2024.

Status Reports for Mental Health Services

Status Report Type
All

Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
66,549

58.35%
State Rate

State Status Reports Expected
114,046

Top 3 Providers

97.03% Compass	94.54% Adapt	84.95% Bootheel

Provider	Completed	Expected	Rate
Compass	26,283	27,088	97.03%
Adapt	1,732	1,832	94.54%
Bootheel	1,874	2,206	84.95%
FCC	3,849	4,857	79.25%
Clark Center	1,677	2,199	76.26%
FGC	2,173	2,880	75.45%
North Central	1,985	2,634	75.36%
New Horizons	328	442	74.21%
Preferred	1,261	1,758	71.73%
SEMOBH	56	81	69.14%
Comprehensive Health	296	431	68.68%
Mark Twain	1,973	2,894	68.18%
Independence Center	652	960	67.92%

Bottom 3 Providers

23.21% Beacon	16.62% Burrell	16.47% Hopewell Center

Provider	Completed	Expected	Rate
Ozarks Healthcare	1,418	2,168	65.41%
Mineral Area CPRC	162	251	64.54%
CCC	1,470	2,298	63.97%
BJC	7,247	11,718	61.85%
East Central	745	1,225	60.82%
Places For People	1,081	2,075	52.10%
ReDiscover	2,057	5,046	40.76%
University Health	901	2,437	36.97%
Swope	1,191	3,596	33.12%
Ozark Center	1,215	4,502	26.99%
Beacon	718	3,093	23.21%
Burrell	2,919	17,566	16.62%
Hopewell Center	1,286	7,809	16.47%

0% - 65%: Non-Compliant 65% - 80%: Near Compliant 80%+: Compliant

Data begins on July 1, 2023 and ends on June 30, 2024. Prepared on: 9/9/2024

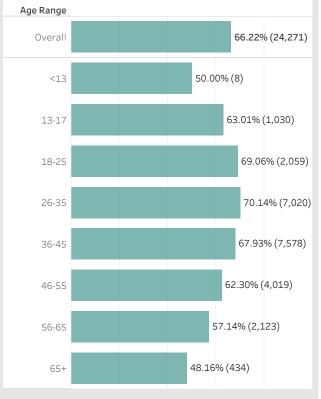# Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
9/11/2023 to 9/9/2024

Programs Included
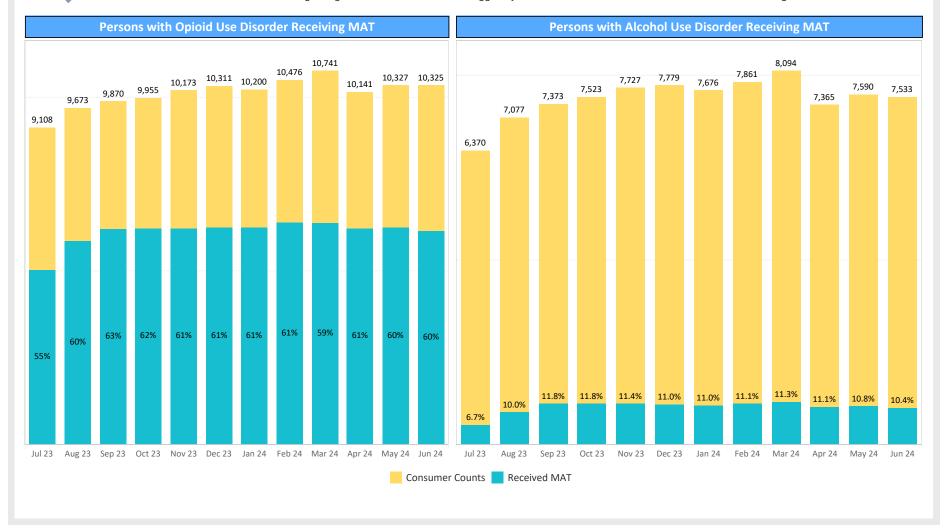All

Primary Substances at Program Admission

% of Program Admissions with Indicated Polysubstance Issue

Age Range	
Overall	66.22% (24,271)
<13	50.00% (8)
13-17	63.01% (1,030)
18-25	69.06% (2,059)
26-35	70.14% (7,020)
36-45	67.93% (7,578)
46-55	62.30% (4,019)
56-65	57.14% (2,123)
65+	48.16% (434)

The chart above shows the percent of program admissions where the individual's assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.

Bubble chart values:
- Alcohol (7,560) 31.15%
- Methamphetamine (7,122) 29.34%
- Opioids (5,886) 24.25%
- Marijuana (2,568) 10.58%
- Cocaine (757) 3.12%
- Other Drugs (231) 0.95%
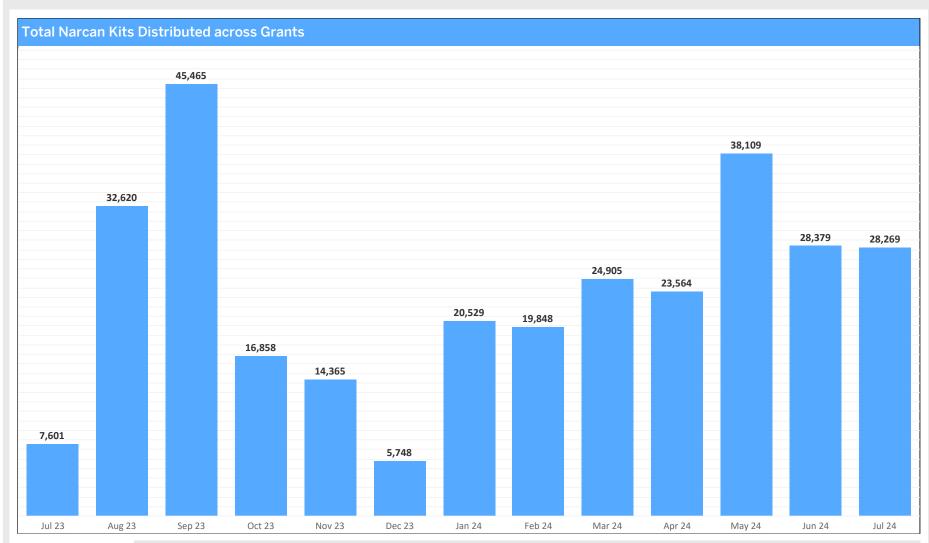- Other Stimulants (147) 0.61%

Medication Assisted Treatment (MAT) for substance use disorders continues to be a focus for the Division of Behavioral Health. MAT is primarily focused on the treatment of alcohol use disorders and opioid use disorders. The charts below show the total number of persons in "active" treatment by month and the percentage of those receiving MAT medication for the specified month. These data are limited to medications paid for by DMH or by Medicaid. Treatment providers may also provide MAT services through local grants or other funding sources not found in the available data.

Note: This data is refreshed at the beginning of each month. The data is lagged by three months in order to allow Medicaid and DMH billing to occur.
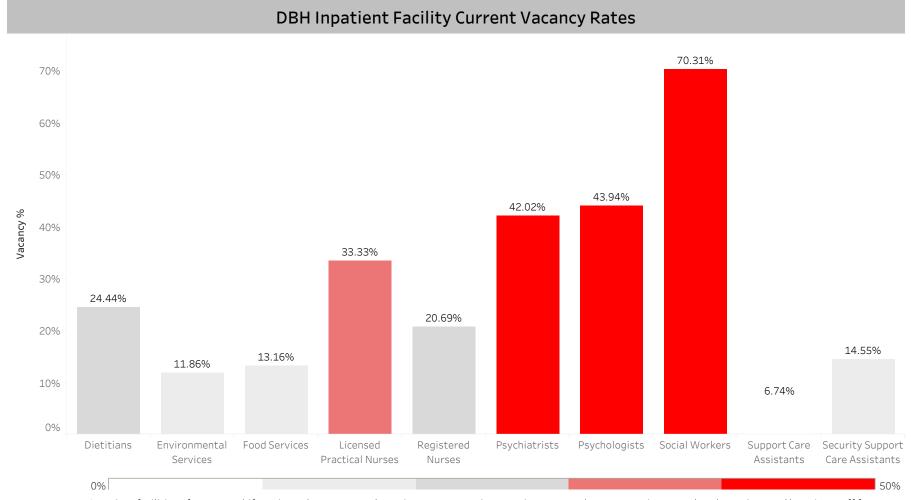
Persons with Opioid Use Disorder Receiving MAT

Month	Consumer Counts	Received MAT
Jul 23	9,108	55%
Aug 23	9,673	60%
Sep 23	9,870	63%
Oct 23	9,955	62%
Nov 23	10,173	61%
Dec 23	10,311	61%
Jan 24	10,200	61%
Feb 24	10,476	61%
Mar 24	10,741	59%
Apr 24	10,141	61%
May 24	10,327	60%
Jun 24	10,325	60%

Persons with Alcohol Use Disorder Receiving MAT

Month	Consumer Counts	Received MAT
Jul 23	6,370	6.7%
Aug 23	7,077	10.0%
Sep 23	7,373	11.8%
Oct 23	7,523	11.8%
Nov 23	7,727	11.4%
Dec 23	7,779	11.0%
Jan 24	7,676	11.0%
Feb 24	7,861	11.1%
Mar 24	8,094	11.3%
Apr 24	7,365	11.1%
May 24	7,590	10.8%
Jun 24	7,533	10.4%

Consumer Counts · Received MAT

Total Narcan Kits Distributed across Grants

These data show the number of Narcan kits distributed across all opioid related grants by month.

Data points by month:

- Jul 23: 7,601
- Aug 23: 32,620
- Sep 23: 45,465
- Oct 23: 16,858
- Nov 23: 14,365
- Dec 23: 5,748
- Jan 24: 20,529
- Feb 24: 19,848
- Mar 24: 24,905
- Apr 24: 23,564
- May 24: 38,109
- Jun 24: 28,379
- Jul 24: 28,269

DBH
Division of Behavioral Health

DBH Inpatient Facility Current Vacancy Rates

Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.